JACOBSON HOLMAN

PROFESSIONAL LIMITED LIABILITY COMPANY

400 SEVENTH STREET, N. W.

WASHINGTON, D.C. 20004

(202) 638-6666

November 5, 2003

JACOBSON HOLMAN STERN

OF COUNSEL MARVIN R. STERN NATHANIEL A. HUMPHRIES

> TELEFAX: (202) 393-5350 (202) 393-5351 (202) 393-5352

E-MAIL: IP@JHIP.COM INTERNET: WWW.JHIP.COM

*BAR OTHER THAN D.C.

.s. PT 509

Atty. Docket No.: P68324US1

CUSTOMER NUMBER: 00136

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

HARVEY B. JACOBSON, JR.
JOHN CLARKE HOLMAN
SIMOR L. MOSKOWITZ
ALLEN S. MELSER
MICHAEL R. SLOBASKY
MARSHA G. GENTNER
JONATHAN L. SCHERER
IRWIN M. AISENBERG
GEORGE W. LEWIS
WILLIAM E. PLAYER
YOON S. HAM
PHILIP L. O'NEILL
LINDA J. SHAPIRO
LEESA N. WEISS
SUZIN C. BAILEY*
MATTHEW J. CUCCIAS
DANIEL K. DORSEY
SUZANNAH K. SUNDBY*

Transmitted herewith for filing is the complete application which claims priority from and the benefit of U.S. Provisional Application Serial Number 60/423,528, filed on November 5, 2002, of Sean KELLY, Christopher ROGERS, Murray QUARMBY and Christopher BOON for A DIALOG MANAGEMENT SYSTEM and which is hereby incorporated by reference. The application comprises a 51-page specification including 21 claims (1 independent) and Abstract, 10 sheets of drawings, and a Declaration and Power of Attorney.

Accompanying the application for filing is:

Preliminary Amendment;

Small Entity Declaration under 37 C.F.R. Section 1.19 and 1.27;

Assignment document, cover letter and \$40.00 fee for recordation of Assignment.

The filing fee has been calculated as shown:

Basic Fee for Small Entity: Total Claims 21 - in excess of 20 = 1 (x \$9.0) \$ 385.00

Total Claims $\underline{21}$ - in excess of $20 = \underline{1}$ (x \$9.00=) Total Ind. Claims $\underline{1}$ - in excess of $3 = \underline{0}$ (x \$43.00=) 9.00

TOTAL FILING FEE

\$ 394.00

Check No. $\underline{65910}$ in the amount of $\$\underline{434.00}$ is enclosed to cover the Filing Fee and fee for recordation of Assignment. The Commissioner is hereby authorized to charge payment of any fees set forth in \$\$1.16 or 1.17 during the pendency of this application, or credit any overpayment, to Deposit Account No. 06-1358. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

JACOBSON HOLMAN PLLC

Βv

John C. Holman Reg. No. 22,769

JCH